

# Machine Shop Product Trial Free Services

## TERMS AND CONDITIONS

Offer is valid for the customers in Malaysia, Singapore, the Philippines, Vietnam, Pakistan, Bangladesh, New Zealand, Papua New Guinea, French Polynesia and New Caledonia only who qualify.

### **Eligibility: Valid customers must meet the qualifications below.**

1. Customers must not be a current Mobil customer or Mobil distributor's existing customers.
2. Customers must agree to a 30-minute meeting with Mobil representatives to review their lubrication needs and see how Mobil could help their business.
3. All participants must be legal residents of eligible countries.
4. Customers must register in campaign form by 31 Oct'23, the product trial shall be completed within 31 Jan'24.

### **Redemption:**

1. Qualifying customers will be contacted by their local ExxonMobil salesperson or lubrication engineer. The EM contact will provide the customer with details of the consultation and free services.
2. Customer will provide details of the machines for services.
3. The quantity of product trial is subject to approval with Engineering Benefit Proposal issued.
4. Eligible products are Metal Working Fluids, Mobil Vactra Oil Series, Mobil Velocite Oil Series, Mobil Hydraulic Oils.

### **Additional conditions:**

1. Customers shall indemnify, defend, and hold ExxonMobil harmless against any and all losses, damages, or any other liability, arising out of the Consultation. In no event shall ExxonMobil or its representatives be liable to any user for any damages whatsoever including direct, special,

punitive, indirect, incidental, consequential damages arising out of the Consultation.

2. Customers agree and admit that they have provided their personal information/ details (such as names, email addresses, and contact numbers) voluntarily and knowingly to ExxonMobil. ExxonMobil will be collecting Customers' personal data in accordance with the ExxonMobil Privacy Policy that can be reviewed at [mobil.com/sap](http://mobil.com/sap). Please see the full Privacy Policy for details. By participating, you hereby agree to ExxonMobil's collection and usage of your personal information and acknowledge that you have read and accepted the Privacy Policy. Customers' information will be used for the purposes of direct marketing, research, and monitoring or improving the use and satisfaction of ExxonMobil products.
3. Any dispute, difference, proceedings or claim of whatever nature arising out of or in connection with these T&C shall be governed by, and construed in accordance with the law of Singapore for customers from Singapore, Malaysia, Philippines, Vietnam, Pakistan, Bangladesh, New Zealand, Papua New Guinea, French Polynesia and New Caledonia.